#### COMMENTS ON FINANCIAL RESULTS AS OF END OF OCTOBER 2011 (YEAR END)

First, we offer our explanation as to why we haven't published a report for the month of September. The owners that were at Waterside during September and October can appreciate the fact that we were busy on a series of either Association or personal activities. The attached financial is for the full year, and our accounting year goes from November 1 to October 30. The results are still subject to our Auditor's verification process. This will be done over the next couple of weeks. A full audited statement will be available in January.

For the year we show a surplus of revenue over expenses of \$25,580.00 for the operating portion of our results and on the reserve we also show a surplus due to interest revenue of \$4,119.00. On a cash basis out of the \$25,580.00 we have used \$18,534.00 for the land on the south side of Miner Road. Costs were for the house demolition, the building of the fence, and the planting of the new bushes and the sod. The beautification of that area adds value for the owners. On a cash basis the surplus for the year is \$7,046.00. We have to remember that the objective is always to be close to a break-even point.

The financial position of your Association is in great shape as we are resolving some specific situations on the receivable side. All reserve account balances have their equivalent in cash. The objective of using all savings from the utilities cost center and the administrative cost center is to invest those in the various maintenance programs and site improvements.

Twenty-one units have been sold. There is one in progress. We are left with a very limited number of foreclosures. Three are bank-related foreclosures and there are two more where your Association has initiated the foreclosing process. Unless those two owners pay their substantial dues to the Association, the procedure will be fully enforced.

Many owners are also investing in renovation projects, which is helping all of us; let's hope we have more that will replace their Florida rooms with the current standard.

## 1) BALANCE SHEET COMMENTS

As mentioned previously, the various reserve accounts are fully funded.

We are also on the safe side for bad debt. The monthly evaluation of bad debt reserve requirements was again performed and will be submitted to our auditor. We are fully funded with no risk of a special assessment to cover those potential losses.

## 2) REVENUE

In total we are below budget by \$4,569.00 mainly due to miscellaneous income, screening and transfer fees and late fee income. The miscellaneous income and late fee income are in reality related. As we have improved our receivable position and resolved more bad debt issues than projected, then those accounts are down.

The screening fee revenue shortfall compared to budget is equivalent to 13 less rentals during the year. We are seeing a change in our population demography where new buyers tend to keep their unit for personal use.

#### 3) EXPENSES SUMMARY

We ended the year below budget under the utilities expenses by \$17,072.00; we are also below budget in the administrative section by \$38,359.00, below budget in the contingency account by \$23,537.00, and over budget by \$48,819.00 in our maintenance. As mentioned we have used \$18,534.00 for the land capitalization.

## 4) UTILITIES EXPENSES

We ended the year below budget and below the latest forecast on electricity. The investments we made over the years are starting to pay off. We have to remember that 3 years ago we replaced all of our pools' propane gas heaters with heat exchangers that prove to be very effective. We have also installed photo cells and replaced all bulbs by more efficient ones. The pool repair that was made last year also contributed to the saving as we were losing a lot of water through leaks, so less water losses mean less need for the heat exchanger and electricity.

### 5) ADMINISTRATIVE COST

We are below budget by \$38,359.00 due to lower than budget insurance cost (\$18,973.00), payroll and payroll taxes are below budget by \$\$10,448.00 and finally what was gained under bad debt was lost in legal costs to collect those accounts. Other legal costs related to the Association affairs are below budget by \$5,712.00. In total these are minor changes when compared to our previous forecast. The bad debt and related collection costs now represent \$7.97 out of the monthly fee of \$290.00; if this can be eliminated, all of us can imagine what can be accomplished.

#### 6) MAINTENANCE COST

We did overrun the last forecast by \$5.942.00 and are over budget by \$48,819.00. Your Board has always mentioned that any saving in the administrative, utility cost and contingency would be invested in maintenance and site improvement and we do plan to continue with the same approach. In the long run this does pay off for the owners.

The main increase comes from the awning cost center where we decided to replace more than 90% of the awnings on the newly painted buildings in an effort to try to match the awning replacement schedule with the painting schedule.

We are spending a lot on buildings maintenance, but with the aging of our buildings this is a must. Some of those expenses are also for a longer term vision, like repairing storage areas, replacing rusted door frames, installing aluminum bases on patio door shutters, installing shutters on the back portion of the club house, and fixing water infiltration problems.

From comments received and from your Board's observance, we are very pleased with our painting contractor. Painters were a little late on schedule mainly due to the number of rainy days, but they have done a high quality job in the application and trim. We are now left with the installation of sills and other decorative elements which should take place over the next two weeks.

The shelving was also completed in the library, and you are invited to visit. We can be proud of the work done by the owners involved with the library; it is a great asset for Waterside. We are left with a couple of further improvements and they will be done over the next two months.

#### **CONCLUSION**

Your Association had a very successful year financially, and with the investment and completion of the land purchase and other projects. Now we have a new year in front of us. First, our main difficulty is the damage our hedges suffered over the summer months from being targeted by white flies which are still on site. Next we will address the winter volunteer program. We have on our list about 35 items that need to be addressed.

We will also initiate the process of the land development on the south side of Miner Road, in accordance with our contract with the Town. We are left with 7 months to submit a plan, which we will do.

Thanks for reading,

André Mongrain, President

Gaétan Cardinal. Treasurer

# WATERSIDE FINANCIAL RESULT AS OF OCTOBER 31, 2011

	DESCRIPTION	YTD	YTD	TOTAL YEAR	2010/2011	
REVENUE	DESCRIPTION	ACTUAL	BUDGET	FORECAST	BUDGET 290	VARIANCE
	NSF FEE	350	0	350	230	350
	100 ASSESSMENTS **		-		-	
	102 LATE FEE INCOME	1,337,880 3,800	1,337,880 5,000		1,337,880 5,000	
	103 INTEREST INCOME	3,800 401	500	401	500	-1200
	104 ESTOPPEL FEE	3,150	3,000	-	3,000	-99 150
	104 ESTOFFEL FEE 106 ACCESS/GATE CARDS	110	500	,	500	-390
	107 TRANSFER/SCREENING FEE	30,699	32,000		32,000	
	107 TRANSFER/SCREENING FEE	1,421	32,000		3,500	
		1,377,811	1,382,380	,	1,382,380	-4569
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EXPENSES						
UTILITIES						
UTILITIES						
	200 ELECTRIC	20.075	47.000	20.075	47.000	0.005
	200 ELECTRIC 201 WATER & SEWER	38,675	47,000	•	47,000	•
	201 WATER & SEWER 202 GARBAGE & RECYCLING	214,618	225,000	•	225,000	-
		35,453	36,000	•	36,000	
	203 PROPANE GAS	98	500		500	-402
	204 CABLE T.V.	72,670	70,000	•	70,000	,
	205 TELEPHONE	7,981	7,700	,	7,700	
	205.1 WIFI	1,633	2,000	1,633	2,000	-367

		YTD	YTD	<u>TOTAL YEAR</u>	<u>2010/2011</u>	
	DESCRIPTION	ACTUAL	BUDGET	FORECAST	BUDGET	VARIANCE
<b>ADMINISTRATIVE</b>						
	300 PAYROLL-ADMINISTRATIVE	109,195	116,550	109,195	116,550	-7,355
	301 PAYROLL-MAINTENANCE	69,268	69,000	69,268	69,000	268
	302 PAYROLL TAXES	15,907	19,000	15,907	19,000	-3,093
	302.1 EMPLOYEE BENEFITS	14,318	15,000	14,318	15,000	-682
	304 SECURITY GUARDS	54,046	53,500	54,046	53,500	546
	305 ACCOUNTING	24,303	25,000	24,303	25,000	-697
	305.1 BANK FEES	476	600	476	600	-124
	305.2 BAD DEBT	21,167	32,000	21,167	32,000	-10,833
	305.3 COLLECTION COST	18,145	7,000	18,145	7,000	11,145
	306 AUDITING	4,400	4,500	4,400	4,500	-100
	307 LEGAL	2,288	8,000	2,288	8,000	-5,712
	308 PROPERTY TAX	2,860	2,300	2,860	2,300	560
	309 INCOME TAX	0	500	0	500	-500
	310 INSURANCE	179,027	198,000	179,027	198,000	-18,973
	311 OFFICE SUPPLIES	2,776	3,500	2,776	3,500	-724
	312 POSTAGE & SHIPPING	1,651	2,000	1,651	2,000	-349
	313 LICENSES	2,764	2,500	2,764	2,500	264
	314 TRAVEL & MILEAGE	708	800	708	800	-92
	315 MEETINGS & EDUCATION	300	250	300	250	50
	316 SCREENING	9,188	9,500	9,188	9,500	-312
	317 ALARM SYSTEM	238	700	238	700	-462
	318 COMPUTER REPAIR/SERVICE	0	2,000	0	2,000	-2,000
	319 COPIER	3,687	4,000	3,687	4,000	-313
	320 MISCELLANEOUS ADMIN.EXP.	6,909	5,000	6,909	5,000	1,909
	320.1 WEBSITE IMPROVEMENT	1,220	2,000	1,220	2,000	-780
		544,841	583,200	544,841	583,200	-38,359

DESC	CRIPTION	YTD ACTUAL	YTD BUDGET	TOTAL YEAR FORECAST	2010/2011 BUDGET	VARIANCE
MAINTENANCE						
400 GASO	LINE	1,202	750	1,202	750	452
401 SPRIN	IKLERS	3,676	7,500	3,676	7,500	-3,824
402 PEST	CONTROL	14,948	21,000	14,948	21,000	-6,052
402.6 MISC.	MAINT.EXP.	963	2,000	963	2,000	-1,037
403 LANDS	SCAPING	113,813	116,000	113,813	116,000	-2,187
403.1 FERTI	LIZATION-WEED CONT.	6,693	8,000	6,693	8,000	-1,307
404 TREE	TRIMING	22,000	17,000	22,000	17,000	5,000
404.1 NEW	FREES & BUSHES	12,070	22,000	12,070	22,000	-9,930
405 BUILD	ING MAINTENANCE	30,017	24,000	30,017	24,000	6,017
406 GROU	INDS MAINTENANCE	31,242	18,000	31,242	18,000	13,242
407 SECU	RITY GATE EXPENSE	6,937	5,000	6,937	5,000	1,937
408 CAME	RA & VIDEO EXP.	14,299	10,000	14,299	10,000	4,299
409 PLUM	BING EXP.	4,255	1,500	4,255	1,500	2,755
410 ELEC	FRICAL EXP.	3,324	4,000	3,324	4,000	-676
411 POOL	SUPPLIES & REPAIR	13,614	10,000	13,614	10,000	3,614
412 STREI	ET MAINTENANCE	5,952	3,000	5,952	3,000	2,952
413 UNIFC	ORMS	196	250	196	250	-54
414 GOLF	CARTS	7,494	8,000	7,494	8,000	-506
415 LOCK	SMITH	43	500	43	500	-457
416 FIRE \$	SAFETY	5,545	5,000	5,545	5,000	545
417 JANIT	ORIAL SUPPLIES	2,654	2,000	2,654	2,000	654
418 AWNI	NGS REPAIRS	44,755	25,000	44,755	25,000	19,755
420 PAINT	ING PROGRAM	38,331	53,000	38,331	53,000	-14,669
421 STREI	ET LIGHT	0	1,000	0	1,000	-1,000
425 POOL	CHAIRS/TABLES	0	1,500	0	1,500	-1,500
426 ENTR	ANCE SIGNS/FOUNTAIN	95	2,000	95	2,000	-1,905
429 BENC	HES REPLACEMENT	5,612	3,500	5,612	7,500	-1,888
432 MAIN	OFFICE/GUARD HOUSE	4,096	7,500	4,096	7,000	-2,904
433 LIBRA	RY	12,861	7,000	12,861	3,500	9,361
477 PERG	OLA	7,029	0	7,029	0	7,029
478 GAZEI	BO	21,103	0	21,103	0	21,103
		434,819	386,000	434,819	386,000	48,819

	YTD	YTD	TOTAL YEAR	<u>2010/2011</u>	
DESCRIPTION	ACTUAL	BUDGET	FORECAST	BUDGET	VARIANCE
450 CONTINGENCY	1,443	24,980	1.443	24,980	-23,537
476 INTEREST EXPENSE	0	24,000	0	24,000	20,007
	1,443	24,980	1,443	24,980	-23,537
GRAND TOTAL EXPENSES	1,352,231	1,382,380	1,352,231	1,382,380	-30,149
REVENU OVER EXPENSES	25,580	0	25,580	0	25,580

		YTD	YTD	TOTAL YEAR	<u>2010/2011</u>	
	DESCRIPTION	ACTUAL	BUDGET	FORECAST	BUDGET	VARIANCE
RESERVES						
25	510 ROOFS	25,000	25,000	25,000	25,000	0
25	515 PAINTING	2,400	2,400	2,400	2,400	0
25	530 ASPHALT	15,000	15,000	15,000	15,000	0
25	542 POOLS	10,000	10,000	10,000	10,000	0
25	543 AWNINGS	10,000	10,000	10,000	10,000	0
25	546 SPRINKLERS	5,000	5,000	5,000	5,000	0
25	545 WORKING CAPITAL	25,000	25,000	25,000	25,000	0
25	544 INTEREST REV. RESERVE	9,119	5,000	9,119	5,000	4,119
		101,519	97,400	101,519	97,400	4,119

Gaetan Cardinal, Treasurer

Andre Mongrain, President